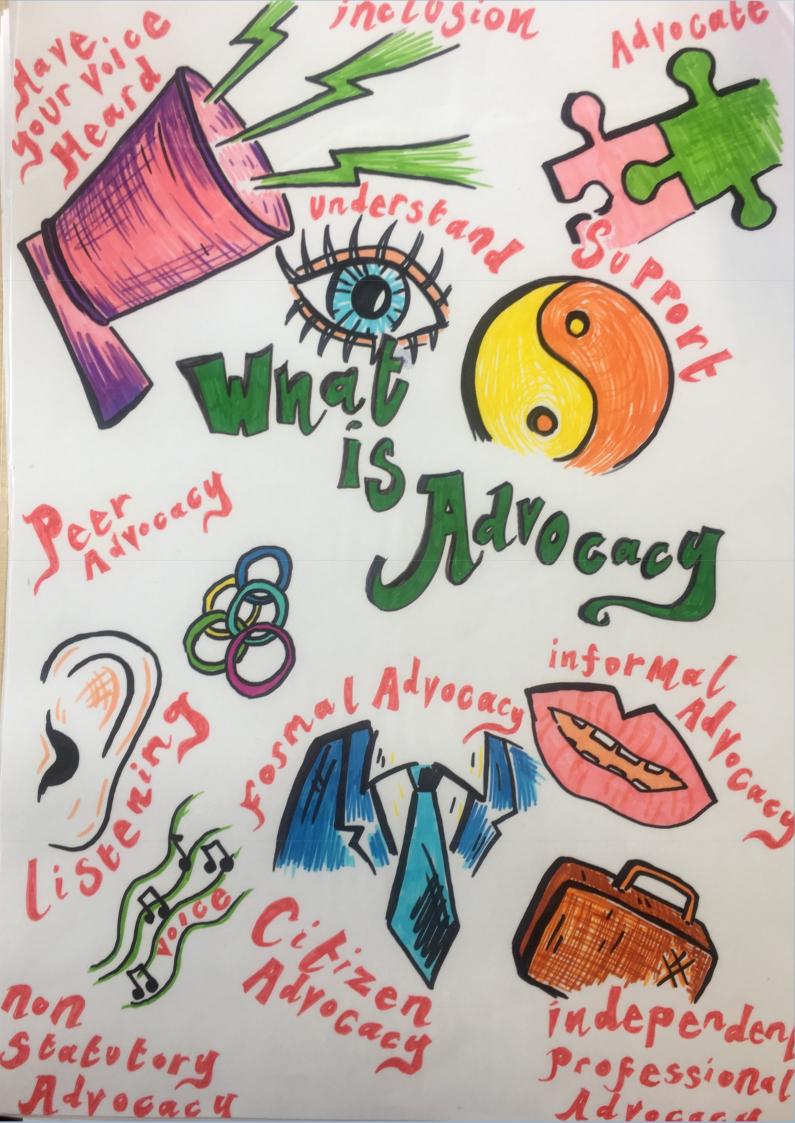
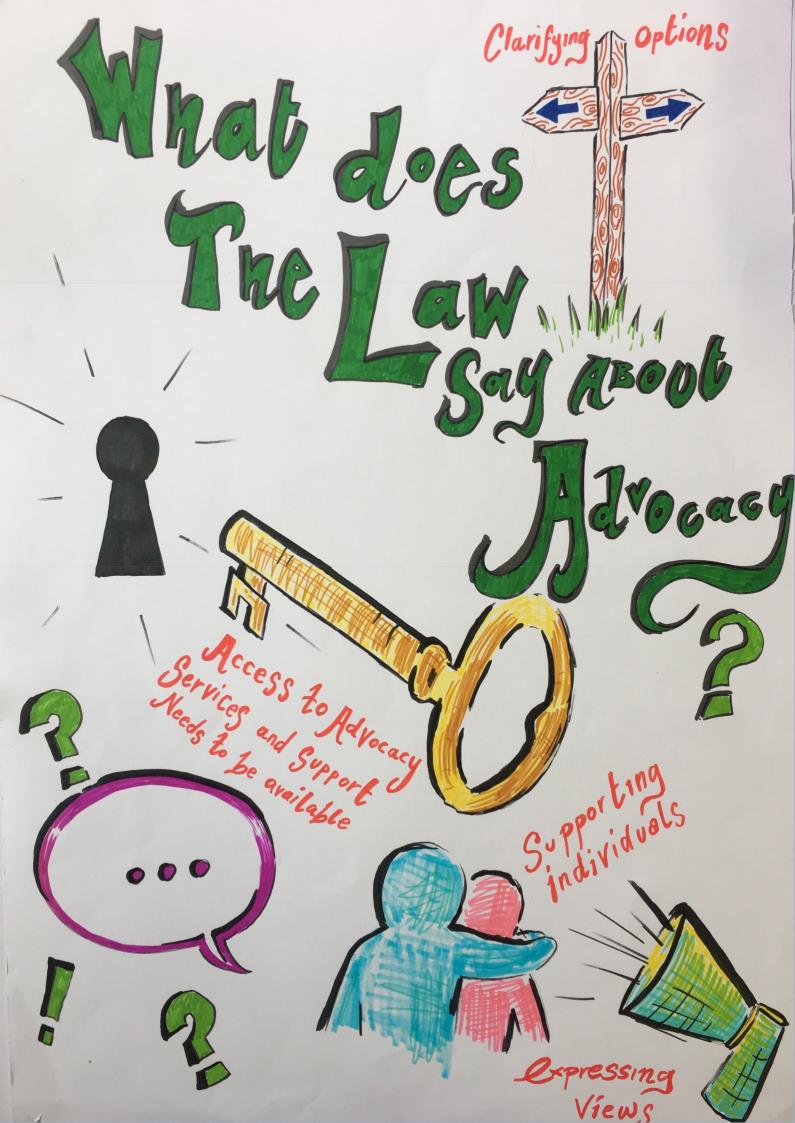


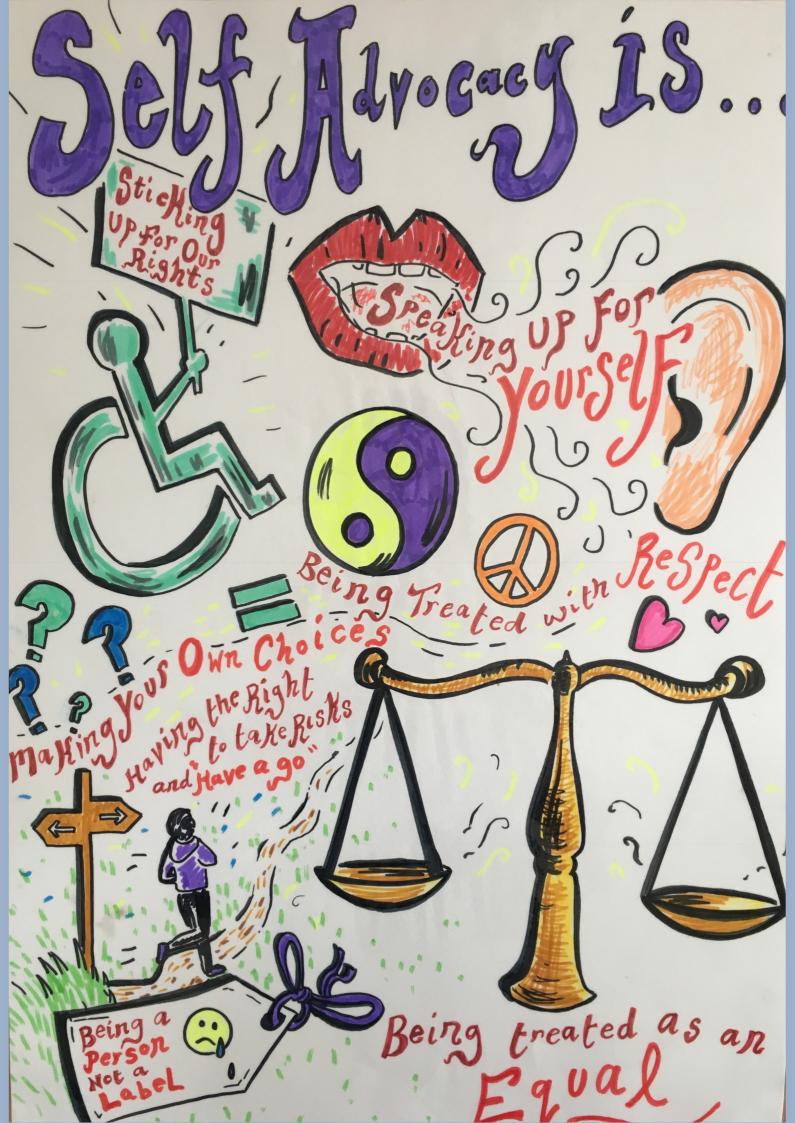
Our Planar For Advocacy







independent; Professional Stages Advogacy rofessional Advocate ained and Paid







WHAT DO WE INTEND TO DO?



We will work with partners to co-produce an approach to advocacy commissioning which meets and, where possible, exceeds the requirements set out in the Part 10 Code of Practice.



We recognise the importance of equality of access to advocacy for all Gwent and have agreed to adopt some common principles for the future of advocacy commissioning.



We will build on the strengths and professionalism of current advocacy provision.



We think that there will be more people asking for advocacy when we tell them about what we are doing.



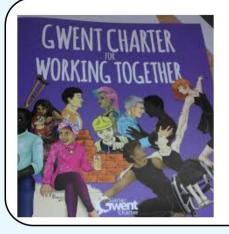
To meet increasing demand for advocacy, we will work with partners to develop ways to meet people's needs.



We will work closely with third sector organisations that support people with learning disabilities.



We will value the role of peer and citizen advocacy groups in supporting people with learning disabilities to speak up for their rights.



We will encourage organisations which sign up to the Gwent Charter to report on the steps they have taken to implement it in practice.



We will review the current monitoring and evaluation methods to make sure that they are fit for purpose.



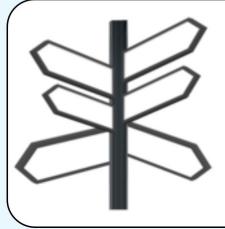
We will make sure that people have equality of access to advocacy, regardless of their location, health condition, impairments or other characteristics.



We will design a service that meets the needs for both generic and specialist forms of advocacy.



We will put in place a telephone helpline that people can call for advocacy help and support.



The helpline will signpost people to the right advocacy support.



The helpline will monitor gaps in advocacy and we will consider this when we commission new services.



We will tell people about the different types of advocacy and how it can help people.



We will make sure that advocacy is available for parents of children involved in Court of Protection proceedings.



We will raise the profile of advocacy in the NHS.



We will continue to work with others to develop advocacy services.



Thank you to everyone who has helped us to put this plan together

Working in Partnership













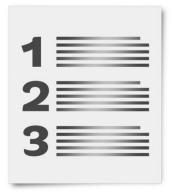


Actively supporting the contribution of individuals, through voluntary action. Charity Registration No. 1097079 Company No. 4603713





Advocacy principles and outcomes.



The principles set out in the Advocacy Quality Performance Mark are summarised as follows:



Independence, allowing services to be led by and responsible to the client, and enabling self-advocacy when possible.



Understand

Clarity of purpose, ensuring that everyone understands what advocacy is, and is not.



Confidentiality, as the basis for establishing trusting relationships between advocates and their clients.

Safeguarding, to ensure

that



advocates are suitably knowledgeable and experienced in identifying safeguarding issues.



Empowerment, ensuring that advocacy services work in a way that encourages independence.



Equality,
accessibility
and diversity,
requiring
advocacy services to be
proactive in ensuring
easy
and equitable access.



Accountability and complaints,

having clear, transparent and accessible processes in place, including support for complainants, and ensuring that feedback is acted upon.



Supporting advocates,

through adequate training and supervision to ensure high quality advocacy provision.